

GLOSSARY

- What we say to our customers



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Abonnemang / Subscription

The fixed fee you pay for access to the electricity network is called a "Subscription". This is specified on the invoice you receive from the network operator.

Allmänna avtalsvilkor / General contractual terms and conditions

An agreement between the Swedish Consumer Agency and the electricity companies, that is applicable to this industry.

Anläggning / Electrical installation

The electrical installation in your home, i.e. electrical wires, switches and sockets.

Anläggningsadress / Electrical installation address

The street address for your electrical installation.

Anläggnings id / Electrical installation specification

A code for your electrical installation that the network operator uses to identify which installation is yours. The electrical installation specification is printed on your invoice. Your installation specification and your area specification together form a unique identification code, which you must quote when you change electricity supplier.

Anvisat elhandelsföretag/ Default electricity supplier

The electricity supplier that sells electricity to you, unless you specify a supplier of your own choice. Your network operator is responsible for providing you with a default electricity supplier.

Avläsning / Meter reading

The numbers on your electricity meter are read to calculate how much electricity you use.

Avläsning; fjärr/ Remote meter reading

The numbers on your electricity meter are read automatically.

Avläsning; manuell/ Manual meter reading

Either you or someone from your network operator reads your electricity meter.

Avläsning; själv-/ Reading the meter yourself

You read the numbers on your meter yourself and then send that information to your network operator.

Avläsning; slut- / Final reading

A final reading of your electricity meter, for example, when you give notice to cancel your network contract.

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Avläsning; slut- / Annual reading

Your electricity meter is read each year. This reading provides the data for your adjustment invoice, which shows whether you have used more or less electricity than estimated.

**Avläsningskort/
Meter reading card**

If the network operator is unable to get to your meter, you will be sent a meter reading card on which you write your meter reading and return it to the operator.

**Avstämningsskatt/
Adjustment invoice**

This is an invoice that will be sent to you after your meter has been read, so that you pay the right amount for the electricity that you use. When an adjustment is made, the meter reading for the amount of electricity consumed is compared with the estimated consumption.

**Bekräftelse (-brev)/
Confirmation (letter)**

A letter stating what has been agreed between you and the network operator or you and the electricity supplier.

**Betalningsansvarig/
Liable for payment**

The person who signed the contracts with the network company and the electricity supplier is liable to pay for the services.

**Elberedskapsavgift/
Electricity preparedness fee**

This is a fee imposed by the government that covers the cost of providing society with electricity in times of emergency or war.

Elcertifikatavgift / RECs fee

A statutory cost imposed by your electricity supplier to encourage the development of electricity production from environmentally-friendly sources. This cost varies from supplier to supplier.

Elhandel / Electricity supply

The cost of the electricity you have used is specified under the heading "Electricity supply" on the invoice that you receive from your electricity supplier.

**Elhandelsavtal/
Electricity supply contract**

A contract with your electricity supplier for the price of the electricity you use.

**Elhandel; beräknad årskostnad/
Electricity supply - estimated
annual cost**

An estimate of the total amount you pay your electricity supplier in one year.

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**Elhandelsföretag/
Electricity supplier**

The company from which you purchase your electricity.

Elmarknad / Electricity market

The market for the trading of electricity, where customers and vendors reach price agreements.

Elmätare / Electricity meter

The amount of electricity you use is measured by an electricity meter. The amount is specified in kilowatt hours (kWh).

**Elnät / Power transmission
and distribution network**

The amount you pay for the transmission of electricity to your home is specified under the heading "Power transmission and distribution network" on the invoice that you receive from your network operator.

Elnätsavtal / Network contract

To have a supply of electricity to your home, you must sign a contract with the network operator that is responsible for the transmission of electricity to your home.

Elnätsföretag / Network operator

The company with which you have signed a network contract. The network operator owns and maintains the power lines to your home, and is responsible for measuring your electricity consumption.

**Elnät; beräknad årskostnad/
Power transmission and distribution
network – estimated annual cost**

An estimate of the total amount you pay your network operator in one year.

**Elsäkerhetsavgift/
Electrical safety tax**

A tax imposed by the government to finance the maintenance and improvement of safety levels in the transmission and distribution network.

**Elöverföring / Electricity
transmission and distribution**

The transmission of electricity through the distribution network to your home. The cost of this service is specified as "Electricity transmission" on the invoice you receive from the network operator.

Energiskatt / Energy tax

A government tax on electricity consumed (expressed as "öre per kWh").

Fast avgift / Fixed fee

See Annual fee.

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Fast elpris / Fixed electricity rate

A fixed electricity rate means that the price you pay for your electricity, stated in the contract between you and your electricity supplier, will be fixed for a specific period of time – usually one, two or three years.

Flyttavgift / Moving fee

A fee that the network operator may charge to connect/disconnect your system when you move.

Förbrukning; avläst / Actual electricity consumption

The electricity you have used according to your meter.

Förbrukning; beräknad / Estimated electricity consumption

An estimate of how much electricity you will use during a certain period of time.

Förbrukningsprofil eller -kurva/ Load profile or curve

This shows how your consumption of electricity varies during the year.

Huvudsäkring / Main fuse

A technical device that limits the amount of electricity you can use as a maximum at any one time. The main fuse is usually located next to the electricity meter and the fuse rating (measured in ampere) determines how much you pay for your subscription.

Höglast / Peak load

Periods when the transmission and distribution network is exposed to peak loads, i.e. when a lot of electricity is being used in Sweden.

Jämförpris / Price comparisons

Electricity price comparisons allow you to compare the price of electricity from different suppliers. Price comparisons are made in öre/kWh and include all variable and fixed fees, the RECs fee, plus energy tax and VAT. Network fees are not included. Price comparisons are given for three different electricity consumption levels; 2,000, 5,000 and 20,000 kWh/year.

Kilowattimme kWh/ Kilowatt hours kWh

A measurement of how much electricity you have used. Your electricity meter measures kilowatt hours. A kilowatt hour is used e.g. when a 40-watt light bulb is on for 25 hours.

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Konsumenternas elrådgivningsbyrå / The Consumer Electricity Advice Bureau

The Consumer Electricity Advice Bureau is an independent office that gives consumers free help and guidance on different electricity market-related matters. The objective of the Bureau is to promote greater consumer protection.

Kvotplikt / Quota duty

The government has decreed that a certain amount of electricity production in Sweden shall come from renewable energy sources. This proportion is called "quota duty" and is paid for by all electricity customers in Sweden via the RECs (Renewable Energy Certificates).

Låglast / Base load

Periods when the transmission and distribution network is exposed to base loads, i.e. when a relatively small amount of electricity is being used in Sweden.

**Mätarställning; avläst/
Actual meter reading**

The consumption shown on your electricity meter on the date it is read.

**Mätarställning; beräknad/
Estimated meter reading**

The consumption that the network operator estimates will be shown on your electricity meter on a certain date.

Nätområde / Network area

A geographic area in which a network operator is responsible for maintaining and operating the electricity network.

Nätägare / Network owner

See Network operator.

**Nätövervakningsavgift/
Network monitoring fee**

A fee imposed by the government for the regulation of the power transmission and distribution network and network operators.

Områdes id / Area specification

A code, consisting of three letters, that indicates the location of your electricity installation in Sweden. Your system specification and your area specification together form a unique identification code for your electricity installation, which you must quote when you change electricity supplier. The "Area specification" is printed on your invoice.

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**Preliminär debitering/
Preliminary charge**

According to the Electricity Act your electricity meter must be read at least once a year. An estimate is made of how much electricity you use so that you can be charged for your electricity between readings (e.g. each month). This estimate is made after the last record of your electricity consumption (in other words, the amount of electricity you used in the previous year) and forms the basis for a preliminary charge.

Propp / Plug fuse

See Fuse or Main fuse.

**Rörligt elpris/
Variable electricity rate**

A variable electricity rate means that the price you pay for your electricity, stated in the contract between you and your electricity supplier, follows developments in the electricity market and is subject to change without prior notice.

**Schablonberäkning/
Standard estimate**

Estimate of future electricity consumption based on past consumption data. This kind of estimate will be phased out by 1 July 2009.

Slutfaktura / Final invoice

On your final invoice, the meter reading for the amount of electricity consumed is compared with the estimated consumption, to the date on which the contract terminates. The invoice states how much electricity you have actually used and if you need to pay more or are due a refund.

Säkring / Fuse

A technical device that protects the electrical circuit from overload. A plug fuse is one kind of fuse.

Säkringsstorlek / Fuse rating

Limits the amount of current that can flow through a circuit. The network operator's subscription fee is usually based on the fuse rating.

Tariff; enkel- / Single tariff

Same price at all hours of the day and all seasons of the year.

Tariff; tids- / Time tariff

Different prices during different hours of the day or at different times of the year.

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Tillsvidarepris / Current rate

The price you pay if you have not signed a contract for a fixed or variable rate with your electricity supplier. If your electricity supplier changes the current rate, it must announce this change at least 15 days beforehand.

Uppsägningstid/ Cancellation notice

This specifies how far in advance you must inform your electricity supplier and network operator if you wish to terminate your contract. If you decide to change to a different electricity supplier, it is particularly important to send in your notice in good time to avoid unnecessary expenses.

Uttagspunkt / Socket

The connection point between the electrical installation in your home and the electrical network.

Årsavgift / Annual fee

A fixed annual fee that your electricity supplier may charge.

Årsförbrukning; beräknad/ Estimated annual consumption

The network operator's estimate of how much electricity you will use during one year. You should notify your network operator if you have made a change in your home that you think will affect your electricity consumption, e.g. if you have converted from an oil-fired boiler to electric heating.